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St Aloysius College (Autonomous) Mangaluru

Semester II – Diploma Examination – P.G.D.B.M/ D.B.M August - 2022

RETAIL MANAGEMENT

Time: 3 hrs.

Max Marks: 100

PART - A

Answer any TWO questions:

(2x15=30)

- Describe the various pricing strategies adopted by retailers.
- What is store keyout and design? Write a detail note on it.
- 3. What is Retail Management? Explain important function of it?

PART - B

Answer any FIVE questions:

(5x10=50)

- Define the term "Merchandising Management? Explain its role in Retail Industry.
- 5. Explain the elements of "Visual Merchandising".
- 6. What is Mannequins? Explain various types of Mannequins.
- 7. Narrate the relationship between Supply Chain Management and Retail Business.
- 8. What is Retail Location? Explain.
- 9. Explain the role of Stores Manager?
- 10. Give a detailed note on Retail Marketing segmentation.
- 11. What do you mean Communication Mix? Explain.

PART - C

Answer any **ONE** questions:

(1x20=20)

- 12. Explain the factors affecting pricing strategy in retail industry?
- 13. Explain the different classifications of Retail Industry?

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St Aloysius College (Autonomous)

Mangaluru

Semester II - Diploma Examination - P.G.D.B.M/ D.B.M

August - 2022

MARKETING MANAGEMENT

Time: 3 hrs.

Max Marks: 100

PART - A

Answer any TWO question:

(2x15=30)

- Define Marketing Management. Explain the Marketing philosophies in detail.
- 2. What is service market segmentation? Explain the bases of service market segmentation.
- What is packing and packaging? Analyse the importance of packing.

PART - B

Answer any FIVE questions:

(5x10=50)

- 4. Explain the role of retailers and wholesalers.
- 5. Distinguish between advertising and personal selling.
- 6. Write a note on cognitive dissonance.
- 7. Explain the concept of marketing mix.
- 8. What is pricing? Explain any three strategies and techniques of pricing.
- 9. Explain the concept of Demarketing.
- 10. Explain the concept of Meta Marketing.
- 11. Explain the concept of Product life cycle with an example.

PART - C

Answer any ONE questions:

(1x20=20)

- 12. Define advertising. Explain the merits and demerits of advertising.
- 13. What is Branding? Explain the various strategies of branding and the factors to be taken into consideration in selecting a good brand.

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St Aloysius College (Autonomous)

Mangaluru

Semester II - Diploma Examination - P.G.D.B.M/ D.B.M

August - 2022

INDIAN BUSINESS ENVIROMENT

Time: 3 hrs.

Max Marks: 100

PART - A

Answer any TWO question:

(2x15=30)

- Explain the factors affecting business environment.
- Explain the role of MNC's in economic development.
- 3. Explain the arguments for and against ethics and social responsibilities in business.

PART - B

Answer any FIVE questions:

(5x10=50)

- 4. Write a note on GST in India.
- 5. Write a note on GDP of India.
- Explain the causes of generation of black money in India.
- 7. What are the advantages of foreign direct investment?
- 8. Explain the impact of demonetization on Indian economy.
- 9. What are the various banking reforms in India?
- 10. Explain the objectives of fiscal policy.
- 11. Write a note on Income tax in India.

PART - C

Answer any **ONE** questions:

(1x20=20)

- 12. Explain the impact of globalization on Indian Economy.
- 13. Explain the instruments of monetary policy.

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St Aloysius College (Autonomous)

Mangaluru

Semester II - Diploma Examination - P.G.D.B.M/ D.B.M

August - 2022

PRODUCTION AND OPERATIONS MANAGEMENT

Time: 3 hrs.

Max Marks: 100

PART - A

Answer any TWO question:

(2x15=30)

- Analyse the features, functions and benefits of Industrial Robots.
- 2. Explain the characteristics and features of Intermittent Production.
- 3. Analyse the different techniques of Production Planning and Control.

PART - B

Answer any FIVE questions:

(5x10=50)

- 4. What are the causes of depreciation?
- 5. What are the objectives and functions of Preventive Maintenance?
- 6. Analyse the elements of Total Quality Management.
- 7. Analyse the objectives of a Plant layout.
- 8. Analyse the features and benefits of Computer Aided Design.
- 9. With a sketch explain the break even point.
- 10. Analyse the features of modern day manufacturing.
- 11. What are the factors a design engineer should keep in mind at the time of designing a product.

Answer any ONE questions:

(1x20=20)

- 12. With a sketch explain how the interfacing takes place between the functional areas of management and Operations Management.
- 13. What is Computer Aided Manufacturing (CAM) analyse its characteristics and benefits.

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Semester II - Diploma Examination - P.G.D.B.M/ D.B.M

August - 2022

PROJECT MANAGEMENT AND PROJECT STUDY

Time: 3 hrs.

Max Marks: 100

PART - A

Answer any TWO question:

(2x15=30)

- 1. What is a Network Analysis? Analyse the rules and features for the construction of a Network.
- 2. With a sketch analyse and explain the Venture Life Cycle.
- Analyse and explain the functions of a Project Manager.

PART - B

Answer any FIVE questions:

(5x10=50)

- 4. Explain the different stages in a Project.
- 5. Analyse the characteristics of Activities and Events.
- 6. What are the important elements of a Project Design?
- 7. Analyse the features of a Feasibility Study.
- 8. Explain the time elements of Project Evaluation and Review Technique.
- 9. Explain what is Project Crashing.
- 10. What are the features and uses of a GANTT Chart.
- 11. What are the errors to be avoided in a Project Report.

PART - C

Answer any ONE question.

(1x20=20)

- 12. Analyse the features common to all Projects.
- 13. Analyse the key principles for the success of a Project.